

MSQ11.1 - Project Schedule/Project Work Plan (Sample)

Optum Rx has created a preliminary Project Work Plan that includes key tasks, milestones, and deliverables from the contract to successfully implement project activities, materials, and other products, services, and reports. The Project Work Plan will identify milestones and deliverables to enable searchability and highlight their significance. Optum Rx prioritizes tasks to protect the critical path and reduce schedule risk. A preliminary (sample) Project Work Plan has been created and provided below. At the contract award, Optum Rx will finalize all required information that drives the appropriate milestones. The Project Manager confirms that all project deliverables, milestone dates, and key dates are contingent upon the State's approval.

MSQ11.2 - WBS tasks and Project Outputs (Sample)

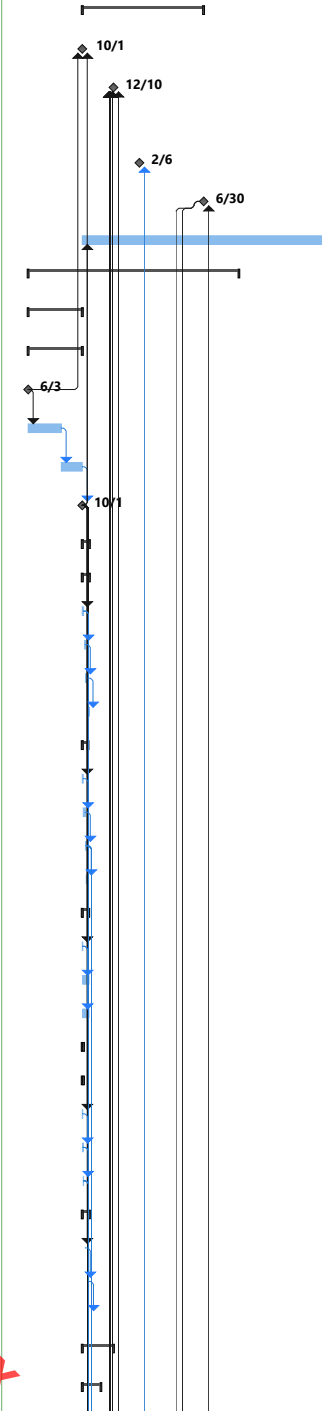
Optum Rx uses Microsoft Project to create the WBS. The WBS provides the sequencing and breakdown of tasks, activities, deliverables, and milestones throughout the entire duration of the project. It is flexible and can be expanded or contracted as needed to view the project at varying levels of detail. The WBS hierarchy is finalized when the project baseline is set, typically no later than the conclusion of the project planning phase. Given the expectation that generally task durations should not exceed 10-business days, we closely monitor progress to ensure it aligns with the State WBS best practices.

The Project Plan and WBS are periodically revised and updated throughout the duration of the project to capture activities completed, percent complete, changes in resource assignments, and other information. This provides data that project managers can use to monitor the performance of the project, particularly regarding cost, schedule, and scope. Information is critical in identifying real or potential risks and determining appropriate mitigation strategies.

The Work Breakdown Structure is a component of the overall Project Plan (stored as a separate document) and available in its entirety on the project portal. The WBS provides the following content, at a minimum:

- Detailed list of tasks, activities, milestone, and deliverables
- Critical path
- WBS in the form of a task sheet and schedule
- Milestones (those tasks that have a duration of zero)
- Personnel resources
- Other resource requirements, when appropriate (such as equipment or facilities)
- Task dependencies
- Dependency data
- Resource matrix by subtask
- Detailed timeline

ID	WBS	Task Name	Duration	Predecessors	Successors	Start	Finish	Team	2, 2023	Half 1, 2024	Half 2, 2024	Half 1, 2025	Half 2, 2025	Half 1, 2026
1	1	GA RFP Clinical Management Module Project Work Plan	473 days			Mon 6/3/24	Tue 3/24/26		2, 2023	Half 1, 2024	Half 2, 2024	Half 1, 2025	Half 2, 2025	Half 1, 2026
2	1.1	Critical Milestones	194 days			Tue 10/1/24	Mon 6/30/25							
3	1.1.1	M: Critical Milestone 1: Contracting	0 days	11,14		Tue 10/1/24	Tue 10/1/24							
4	1.1.2	M: Critical Milestone 2: Completion of Project Planning Deliverables	0 days	45,51,69,63,57,75,81,88,95,10		Tue 12/10/24	Tue 12/10/24							
5	1.1.3	M: Critical Milestone 3: Completion of Requirements Review	0 days	189		Thu 2/6/25	Thu 2/6/25							
6	1.1.4	M: Critical Milestone 4: Solution Accepted	0 days	344	340SF-50 days,26	Mon 6/30/25	Mon 6/30/25							
7	1.2	Weekly Status Meetings	386 days	14		Wed 10/2/24	Tue 3/24/26							
8	1.3	DDI Phase	338 days			Mon 6/3/24	Wed 9/17/25							
9	1.3.1	Contract Activities	87 days			Mon 6/3/24	Tue 10/1/24							
10	1.3.1.1	Contract Start-Up	87 days			Mon 6/3/24	Tue 10/1/24							
11	1.3.1.1.1	M: Contract Award	0 days		12,3	Mon 6/3/24	Mon 6/3/24							
12	1.3.1.1.2	Creation of SOW and Contract Negotiations	34 days	11	13	Mon 6/3/24	Thu 8/15/24	OPTUM,STATE						
13	1.3.1.1.3	Finalized Contract and State Approvals	33 days	12	14	Fri 8/16/24	Tue 10/1/24	STATE						
14	1.3.1.1.4	M: Implementation Begin Date	0 days	13	41,47,65,59,53,7	Tue 10/1/24	Tue 10/1/24							
15	1.3.2	Implementation Planning	12 days			Wed 10/2/24	Thu 10/17/24							
16	1.3.2.1	Implementation Assignments	12 days			Wed 10/2/24	Thu 10/17/24							
17	1.3.2.1.1	Implementation Manager Assigned	3 days	14	18,168	Wed 10/2/24	Fri 10/4/24							
18	1.3.2.1.2	Request Implementation Team Assigned	2 days	17	19	Mon 10/7/24	Tue 10/8/24							
19	1.3.2.1.3	All Resources Assigned	4 days	18	20	Wed 10/9/24	Mon 10/14/24							
20	1.3.2.1.4	Determine RxCLAIM Environment	3 days	19		Tue 10/15/24	Thu 10/17/24							
21	1.3.2.2	Kick-Off Meeting Preparation	9 days			Wed 10/2/24	Mon 10/14/24							
22	1.3.2.2.1	INTERNAL- Scope of Products & Services Sold Meeting	2 days	14	23	Wed 10/2/24	Thu 10/3/24							
23	1.3.2.2.2	EXTERNAL- Introductory Call	3 days	22	24	Fri 10/4/24	Tue 10/8/24							
24	1.3.2.2.3	INTERNAL- Core Team Meeting	2 days	23	25,84,91,98,105,112	Wed 10/9/24	Thu 10/10/24							
25	1.3.2.2.4	IM Prep for Kick-off Meeting	2 days	24		Fri 10/13/24	Mon 10/14/24							
26	1.3.2.3	Project Tracking	11 days			Wed 10/2/24	Wed 10/16/24							
27	1.3.2.3.1	Create Implementation in Salesforce.com	1 day	14	28,29	Wed 10/2/24	Wed 10/2/24							
28	1.3.2.3.2	Create Implementation Case in Pulse	10 days	27		Thu 10/3/24	Wed 10/16/24							
29	1.3.2.3.3	Create Project Folder on SharePoint	10 days	27		Thu 10/3/24	Wed 10/16/24							
30	1.3.2.4	Implementation Kick-Off	3 days			Wed 10/2/24	Fri 10/4/24							
31	1.3.2.4.1	Kick-Off Meetings	3 days			Wed 10/2/24	Fri 10/4/24							
32	1.3.2.4.1.1	Establish Ongoing Internal Meeting Schedule	1 day	14	33	Wed 10/2/24	Wed 10/2/24							
33	1.3.2.4.1.2	Conduct Client Kick-Off Meeting	1 day	32	34,198	Thu 10/3/24	Thu 10/3/24							
34	1.3.2.4.1.3	Establish Ongoing Client Meeting Schedule	1 day	33	228,231,232	Fri 10/4/24	Fri 10/4/24							
35	1.3.2.5	Project Creation	12 days			Wed 10/2/24	Thu 10/17/24							
36	1.3.2.5.1	Initiate Implementation Project Plan	5 days	14	37	Wed 10/2/24	Tue 10/8/24							
37	1.3.2.5.2	Initiate Implementation / Issue and Risk Tracking	5 days	36	38	Wed 10/9/24	Tue 10/15/24							
38	1.3.2.5.3	Create and Distribute Contact List	2 days	37		Wed 10/16/24	Thu 10/17/24							
39	1.3.3	Project Start-Up	50 days			Wed 10/2/24	Tue 12/10/24							
40	1.3.3.1	Work Plan/Schedule (Baseline) (PM-12)	30 days			Wed 10/2/24	Tue 11/12/24							



ID	WBS	Task Name	Duration	Predecessors	Successors	Start	Finish	Team	2, 2023	Half 1, 2024	Half 2, 2024	Half 1, 2025	Half 2, 2025	Half 1, 2026
41	1.3.3.1.1	Create and Submit/Walk-through	10 days	14	42	Wed 10/2/24	Tue 10/15/24	OPTUM,STATE	SIGNOFF	JAN	MAY	JUL	AUG	SIGNOFF
42	1.3.3.1.2	STATE Review	10 days	41	43	Wed 10/16/24	Tue 10/29/24	STATE						
43	1.3.3.1.3	Revise and Resubmit	5 days	42	44	Wed 10/30/24	Tue 11/5/24	OPTUM,STATE						
44	1.3.3.1.4	STATE Review and Approve	5 days	43	45	Wed 11/6/24	Tue 11/12/24	STATE						
45	1.3.3.1.5	M: Work Plan Complete	0 days	44	4	Tue 11/12/24	Tue 11/12/24					11/12		
46	1.3.3.2	Risk and Issue Management Plan (PM-06)	30 days			Wed 10/2/24	Tue 11/12/24							
47	1.3.3.2.1	Create and Submit/Walk-through	10 days	14	48	Wed 10/2/24	Tue 10/15/24	OPTUM						
48	1.3.3.2.2	STATE Review	10 days	47	49	Wed 10/16/24	Tue 10/29/24	STATE						
49	1.3.3.2.3	Revise and Resubmit	5 days	48	50	Wed 10/30/24	Tue 11/5/24	OPTUM						
50	1.3.3.2.4	STATE Review and Approve	5 days	49	51	Wed 11/6/24	Tue 11/12/24	STATE						
51	1.3.3.2.5	M: Risk and Issue Management Complete	0 days	50	4	Tue 11/12/24	Tue 11/12/24					11/12		
52	1.3.3.3	Cost Management Plan (PM-09)	30 days			Wed 10/2/24	Tue 11/12/24							
53	1.3.3.3.1	Create and Submit/Walk-through	10 days	14	54	Wed 10/2/24	Tue 10/15/24	OPTUM						
54	1.3.3.3.2	STATE Review	10 days	53	55	Wed 10/16/24	Tue 10/29/24	STATE						
55	1.3.3.3.3	Revise and Resubmit	5 days	54	56	Wed 10/30/24	Tue 11/5/24	OPTUM						
56	1.3.3.3.4	STATE Review and Approve	5 days	55	57	Wed 11/6/24	Tue 11/12/24	STATE						
57	1.3.3.3.5	M: Cost Management Plan Complete	0 days	56	4	Tue 11/12/24	Tue 11/12/24					11/12		
58	1.3.3.4	Schedule Management Plan	30 days			Wed 10/2/24	Tue 11/12/24							
59	1.3.3.4.1	Create and Submit/Walk-through	10 days	14	60	Wed 10/2/24	Tue 10/15/24	OPTUM						
60	1.3.3.4.2	STATE Review	10 days	59	61	Wed 10/16/24	Tue 10/29/24	STATE						
61	1.3.3.4.3	Revise and Resubmit	5 days	60	62	Wed 10/30/24	Tue 11/5/24	OPTUM						
62	1.3.3.4.4	STATE Review and Approve	5 days	61	63	Wed 11/6/24	Tue 11/12/24	STATE						
63	1.3.3.4.5	M: Schedule Management Plan Complete	0 days	62	4	Tue 11/12/24	Tue 11/12/24					11/12		
64	1.3.3.5	Project Management Plan (PM-01)	30 days			Wed 10/2/24	Tue 11/12/24							
65	1.3.3.5.1	Create and Submit/Walk-through	10 days	14	66	Wed 10/2/24	Tue 10/15/24	OPTUM						
66	1.3.3.5.2	STATE Review	10 days	65	67	Wed 10/16/24	Tue 10/29/24	STATE						
67	1.3.3.5.3	Revise and Resubmit	5 days	66	68	Wed 10/30/24	Tue 11/5/24	OPTUM						
68	1.3.3.5.4	STATE Review and Approve	5 days	67	69	Wed 11/6/24	Tue 11/12/24	STATE						
69	1.3.3.5.5	M: Project Management Plan Complete	0 days	68	4	Tue 11/12/24	Tue 11/12/24					11/12		
70	1.3.3.6	Stakeholder Management Plan (PM-10)	30 days			Wed 10/2/24	Tue 11/12/24							
71	1.3.3.6.1	Create and Submit/Walk-through	10 days	14	72	Wed 10/2/24	Tue 10/15/24	OPTUM						
72	1.3.3.6.2	STATE Review	10 days	71	73	Wed 10/16/24	Tue 10/29/24	STATE						
73	1.3.3.6.3	Revise and Resubmit	5 days	72	74	Wed 10/30/24	Tue 11/5/24	OPTUM						
74	1.3.3.6.4	STATE Review and Approve	5 days	73	75	Wed 11/6/24	Tue 11/12/24	STATE						
75	1.3.3.6.5	M: Stakeholder Management Plan Complete	0 days	74	4	Tue 11/12/24	Tue 11/12/24					11/12		
76	1.3.3.7	Meeting Management Plan	30 days			Wed 10/9/24	Tue 11/19/24							
77	1.3.3.7.1	Create and Submit/Walk-through	10 days	14FS+5 days	78	Wed 10/9/24	Tue 10/22/24	OPTUM						
CONFIDENTIAL, PROPRIETARY AND TRADE SECRET INFORMATION OF OPTUM RX														
State of Georgia NASPO Value Point Pharmacy Benefit Services Request for Proposal														

ID	WBS	Task Name	Duration	Predecessors	Successors	Start	Finish	Team	2, 2023	Half 1, 2024	Half 2, 2024	Half 1, 2025	Half 2, 2025	Half 1, 2026
78	1.3.3.7.2	STATE Review	10 days	77	79	Wed 10/23/24	Tue 11/5/24	STATE						
79	1.3.3.7.3	Revise and Resubmit	5 days	78	80	Wed 11/6/24	Tue 11/12/24	OPTUM						
80	1.3.3.7.4	STATE Review and Approve	5 days	79	81	Wed 11/13/24	Tue 11/19/24	STATE						
81	1.3.3.7.5	M: Meeting Management Plan Complete	0 days	80	4	Tue 11/19/24	Tue 11/19/24							
82	1.3.3.8	Communication Plan (PM-04)	32 days			Wed 10/9/24	Thu 11/21/24							
83	1.3.3.8.1	Create and Submit/Walk-through	10 days	14FS+5 days		Wed 10/9/24	Tue 10/22/24	OPTUM						
84	1.3.3.8.2	Create and Submit/Walk-through	10 days	24	85	Fri 10/11/24	Thu 10/24/24	OPTUM						
85	1.3.3.8.3	STATE Review	10 days	84	86	Fri 10/25/24	Thu 11/7/24	STATE						
86	1.3.3.8.4	Revise and Resubmit	5 days	85	87	Fri 11/8/24	Thu 11/14/24	OPTUM						
87	1.3.3.8.5	STATE Review and Approve	5 days	86	88	Fri 11/15/24	Thu 11/21/24	STATE						
88	1.3.3.8.6	M: Communication Plan Complete	0 days	87	4	Thu 11/21/24	Thu 11/21/24							
89	1.3.3.9	Resource Management and Staffing Plan (PM-08)	32 days			Wed 10/9/24	Thu 11/21/24							
90	1.3.3.9.1	Create and Submit/Walk-through	10 days	14FS+5 days		Wed 10/9/24	Tue 10/22/24	OPTUM						
91	1.3.3.9.2	Create and Submit/Walk-through	10 days	24	92	Fri 10/11/24	Thu 10/24/24	OPTUM						
92	1.3.3.9.3	STATE Review	10 days	91	93	Fri 10/25/24	Thu 11/7/24	STATE						
93	1.3.3.9.4	Revise and Resubmit	5 days	92	94	Fri 11/8/24	Thu 11/14/24	OPTUM						
94	1.3.3.9.5	STATE Review and Approve	5 days	93	95	Fri 11/15/24	Thu 11/21/24	STATE						
95	1.3.3.9.6	M: Resource Management and Staffing Plan Complete	0 days	94	4	Thu 11/21/24	Thu 11/21/24							
96	1.3.3.10	Weekly Status Report Template (PM-13)	32 days			Wed 10/9/24	Thu 11/21/24							
97	1.3.3.10.1	Create and Submit/Walk-through	10 days	14FS+5 days		Wed 10/9/24	Tue 10/22/24	OPTUM						
98	1.3.3.10.2	Create and Submit/Walk-through	10 days	24	99	Fri 10/11/24	Thu 10/24/24	OPTUM						
99	1.3.3.10.3	STATE Review	10 days	98	100	Fri 10/25/24	Thu 11/7/24	STATE						
100	1.3.3.10.4	Revise and Resubmit	5 days	99	101	Fri 11/8/24	Thu 11/14/24	OPTUM						
101	1.3.3.10.5	STATE Review and Approve	5 days	100	102	Fri 11/15/24	Thu 11/21/24	STATE						
102	1.3.3.10.6	M: Weekly Status Report Template Complete	0 days	101	4	Thu 11/21/24	Thu 11/21/24							
103	1.3.3.11	Monthly Status Report Template	32 days			Wed 10/9/24	Thu 11/21/24							
104	1.3.3.11.1	Create and Submit/Walk-through	10 days	14FS+5 days		Wed 10/9/24	Tue 10/22/24	OPTUM						
105	1.3.3.11.2	Create and Submit/Walk-through	10 days	24	106	Fri 10/11/24	Thu 10/24/24	OPTUM						
106	1.3.3.11.3	STATE Review	10 days	105	107	Fri 10/25/24	Thu 11/7/24	STATE						
107	1.3.3.11.4	Revise and Resubmit	5 days	106	108	Fri 11/8/24	Thu 11/14/24	OPTUM						
108	1.3.3.11.5	STATE Review and Approve	5 days	107	109	Fri 11/15/24	Thu 11/21/24	STATE						
109	1.3.3.11.6	M: Monthly Status Report Template Complete	0 days	108	4	Thu 11/21/24	Thu 11/21/24							
110	1.3.3.12	Quality Management Plan (Metrics set at contract negotiation) (PM-05)	32 days			Wed 10/9/24	Thu 11/21/24							
111	1.3.3.12.1	Create and Submit/Walk-through	10 days	14FS+5 days		Wed 10/9/24	Tue 10/22/24	OPTUM						
112	1.3.3.12.2	Create and Submit/Walk-through	10 days	24	113	Fri 10/11/24	Thu 10/24/24	OPTUM						
113	1.3.3.12.3	STATE Review	10 days	112	114	Fri 10/25/24	Thu 11/7/24	STATE						
114	1.3.3.12.4	Revise and Resubmit	5 days	113	115	Fri 11/8/24	Thu 11/14/24	OPTUM						

ID	WBS	Task Name	Duration	Predecessors	Successors	Start	Finish	Team	2, 2023 SIOIN	Half 1, 2024 DJF	Half 2, 2024 JJA	Half 1, 2025 JJA	Half 2, 2025 JJA	Half 1, 2026 JJA
115	1.3.3.12.5	STATE Review and Approve	5 days	114	116	Fri 11/15/24	Thu 11/21/24	STATE						
116	1.3.3.12.6	M: Quality Management Plan Complete	0 days	115	4	Thu 11/21/24	Thu 11/21/24							
117	1.3.3.13	Dependency Management Plan	40 days			Wed 10/16/24	Tue 12/10/24							
118	1.3.3.13.1	Create and Submit/Walk-through	10 days	14FS+10 days	119	Wed 10/16/24	Tue 10/29/24	OPTUM						
119	1.3.3.13.2	Create and Submit/Walk-through	10 days	118	120	Wed 10/30/24	Tue 11/12/24	OPTUM						
120	1.3.3.13.3	STATE Review	10 days	119	121	Wed 11/13/24	Tue 11/26/24	STATE						
121	1.3.3.13.4	Revise and Resubmit	5 days	120	122	Wed 11/27/24	Tue 12/3/24	OPTUM						
122	1.3.3.13.5	STATE Review and Approve	5 days	121	123	Wed 12/4/24	Tue 12/10/24	STATE						
123	1.3.3.13.6	M: Dependency Management Plan Complete	0 days	122	4	Tue 12/10/24	Tue 12/10/24							
124	1.3.3.14	Requirements Management Plan	30 days			Wed 10/16/24	Tue 11/26/24							
125	1.3.3.14.1	Create and Submit/Walk-through	10 days	14FS+10 days	126	Wed 10/16/24	Tue 10/29/24	OPTUM						
126	1.3.3.14.2	STATE Review	10 days	125	127	Wed 10/30/24	Tue 11/12/24	STATE						
127	1.3.3.14.3	Revise and Resubmit	5 days	126	128	Wed 11/13/24	Tue 11/19/24	OPTUM						
128	1.3.3.14.4	STATE Review and Approve	5 days	127	129	Wed 11/20/24	Tue 11/26/24	STATE						
129	1.3.3.14.5	M: Requirements Management Plan Complete	0 days	128	4	Tue 11/26/24	Tue 11/26/24							
130	1.3.3.15	Project Management Tools and Procedures (PM-11)	30 days			Wed 10/16/24	Tue 11/26/24							
131	1.3.3.15.1	Create and Submit/Walk-through	10 days	14FS+10 days	132	Wed 10/16/24	Tue 10/29/24	OPTUM						
132	1.3.3.15.2	STATE Review	10 days	131	133	Wed 10/30/24	Tue 11/12/24	STATE						
133	1.3.3.15.3	Revise and Resubmit	5 days	132	134	Wed 11/13/24	Tue 11/19/24	OPTUM						
134	1.3.3.15.4	STATE Review and Approve	5 days	133	135	Wed 11/20/24	Tue 11/26/24	STATE						
135	1.3.3.15.5	M: Project Management Tools and Procedures Complete	0 days	134	4	Tue 11/26/24	Tue 11/26/24							
136	1.3.3.16	Change Management Plan (PM-02)	30 days			Wed 10/16/24	Tue 11/26/24							
137	1.3.3.16.1	Create and Submit/Walk-through	10 days	14FS+10 days	138	Wed 10/16/24	Tue 10/29/24	OPTUM						
138	1.3.3.16.2	STATE Review	10 days	137	139	Wed 10/30/24	Tue 11/12/24	STATE						
139	1.3.3.16.3	Revise and Resubmit	5 days	138	140	Wed 11/13/24	Tue 11/19/24	OPTUM						
140	1.3.3.16.4	STATE Review and Approve	5 days	139	141	Wed 11/20/24	Tue 11/26/24	STATE						
141	1.3.3.16.5	M: Change Management Plan Complete	0 days	140	4	Tue 11/26/24	Tue 11/26/24							
142	1.3.3.17	Document Management Plan	30 days			Wed 10/16/24	Tue 11/26/24							
143	1.3.3.17.1	Create and Submit/Walk-through	10 days	14FS+10 days	144	Wed 10/16/24	Tue 10/29/24	OPTUM						
144	1.3.3.17.2	STATE Review	10 days	143	145	Wed 10/30/24	Tue 11/12/24	STATE						
145	1.3.3.17.3	Revise and Resubmit	5 days	144	146	Wed 11/13/24	Tue 11/19/24	OPTUM						
146	1.3.3.17.4	STATE Review and Approve	5 days	145	147	Wed 11/20/24	Tue 11/26/24	STATE						
147	1.3.3.17.5	M: Document Management Plan Complete	0 days	146	4	Tue 11/26/24	Tue 11/26/24							
148	1.3.3.18	SDLC Approach Plan (PM-03)	30 days			Wed 10/16/24	Tue 11/26/24							
149	1.3.3.18.1	Create and Submit/Walk-through	10 days	14FS+10 days	150	Wed 10/16/24	Tue 10/29/24	OPTUM						
150	1.3.3.18.2	STATE Review	10 days	149	151	Wed 10/30/24	Tue 11/12/24	STATE						
151	1.3.3.18.3	Revise and Resubmit	5 days	150	152	Wed 11/13/24	Tue 11/19/24	OPTUM						

11/21

12/10

11/26

11/26

11/26

11/26

ID	WBS	Task Name	Duration	Predecessors	Successors	Start	Finish	Team	2, 2023 S O I N D	Half 1, 2024 J F E B M A M	Half 2, 2024 J J A S O N	Half 1, 2025 D J F E B M A M	Half 2, 2025 J J A S O N	Half 1, 2026 D J F E B M A M
152	1.3.3.18.4	STATE Review and Approve	5 days	151	153	Wed 11/20/24	Tue 11/26/24	STATE						
153	1.3.3.18.5	M: SDLC Approach Plan Complete	0 days	152	4	Tue 11/26/24	Tue 11/26/24							
154	1.3.3.19	Deliverable Management Plan (DED Approach) (PM-15)	30 days			Wed 10/16/24	Tue 11/26/24							
155	1.3.3.19.1	Create and Submit/Walk-through	10 days	14FS+10 days	156	Wed 10/16/24	Tue 10/29/24	OPTUM						
156	1.3.3.19.2	STATE Review	10 days	155	157	Wed 10/30/24	Tue 11/12/24	STATE						
157	1.3.3.19.3	Revise and Resubmit	5 days	156	158	Wed 11/13/24	Tue 11/19/24	OPTUM						
158	1.3.3.19.4	STATE Review and Approve	5 days	157	159	Wed 11/20/24	Tue 11/26/24	STATE						
159	1.3.3.19.5	M: Deliverable Management Plan Complete	0 days	158	4	Tue 11/26/24	Tue 11/26/24							
160	1.3.3.20	Establish Project Document Repository (PM-17/SOL-14)	31 days			Wed 10/16/24	Wed 11/27/24							
161	1.3.3.20.1	Create and Submit/Walk-through	10 days	14FS+10 days	162	Wed 10/16/24	Tue 10/29/24	OPTUM						
162	1.3.3.20.2	STATE Review	10 days	161	163	Wed 10/30/24	Tue 11/12/24	STATE						
163	1.3.3.20.3	Revise and Resubmit	5 days	162	164	Wed 11/13/24	Tue 11/19/24	OPTUM						
164	1.3.3.20.4	STATE Review and Approve	5 days	163	165	Wed 11/20/24	Tue 11/26/24	STATE						
165	1.3.3.20.5	Project Portal Go-live	1 day	164	166	Wed 11/27/24	Wed 11/27/24	OPTUM						
166	1.3.3.20.6	M: Project Document Repository Complete	0 days	165	4	Wed 11/27/24	Wed 11/27/24							
167	1.3.4	Requirements Validation	92 days			Wed 10/2/24	Thu 2/6/25							
168	1.3.4.1	Business Structure	53 days	17		Mon 10/7/24	Wed 12/18/24							
169	1.3.4.2	Plan Requirements Validation Sessions	30 days			Wed 10/2/24	Tue 11/12/24							
170	1.3.4.2.1	OPTUM Requirements validation and Internal Review	10 days	14	171	Wed 10/2/24	Tue 10/15/24	OPTUM						
171	1.3.4.2.2	OPTUM Create Initial Question List	10 days	170	172	Wed 10/16/24	Tue 10/29/24	OPTUM						
172	1.3.4.2.3	OPTUM Establish Proposed Requirements Validation Schedule	5 days	171	173	Wed 10/30/24	Tue 11/5/24	OPTUM						
173	1.3.4.2.4	OPTUM/STATE Review Schedule Revisions, Updates and Finalize Schedule	5 days	172	174	Wed 11/6/24	Tue 11/12/24	OPTUM,STATE						
174	1.3.4.2.5	M: Requirements Validation Session Schedule Approved	0 days	173	176FS+2 days	Tue 11/12/24	Tue 11/12/24							
175	1.3.4.3	Conduct Requirements Validation Sessions	20 days			Fri 11/15/24	Thu 12/12/24							
176	1.3.4.3.1	Week 1	5 days	174FS+2 days	177	Fri 11/15/24	Thu 11/21/24	OPTUM,STATE						
177	1.3.4.3.2	Week 2	5 days	176	178,239,188,192	Fri 11/22/24	Thu 11/28/24	OPTUM,STATE						
178	1.3.4.3.3	Week 3	5 days	177	179	Fri 11/29/24	Thu 12/5/24	OPTUM,STATE						
179	1.3.4.3.4	Week 4	5 days	178	180	Fri 12/6/24	Thu 12/12/24	OPTUM,STATE						
180	1.3.4.3.5	M: Requirements Validation Sessions Completed	0 days	179	182	Thu 12/12/24	Thu 12/12/24							
181	1.3.4.4	Document Requirements Validation Sessions	20 days			Fri 12/13/24	Thu 1/9/25							
182	1.3.4.4.1	Finalize All Requirements Validation Session Documentation	10 days	180	183	Fri 12/13/24	Thu 12/26/24	OPTUM						
183	1.3.4.4.2	Submit Requirements Validation Session Documentation	5 days	182	184	Fri 12/27/24	Thu 1/2/25	OPTUM						
184	1.3.4.4.3	Approve Requirements Validation Session Documentation	5 days	183	185	Fri 1/3/25	Thu 1/9/25	STATE						
185	1.3.4.4.4	M: Requirements Validation Session Documentation Approved	0 days	184	187,186	Thu 1/9/25	Thu 1/9/25							
186	1.3.4.5	M: Requirements Validation and Definition Complete	0 days	185	246,251,209	Thu 1/9/25	Thu 1/9/25							
187	1.3.4.6	Business Rules	20 days	185		Fri 1/10/25	Thu 2/6/25							
188	1.3.4.6.1	Define Business Rules	10 days	177	189	Fri 1/10/25	Thu 1/23/25	OPTUM						

ID	WBS	Task Name	Duration	Predecessors	Successors	Start	Finish	Team	2, 2023	Half 1, 2024	Half 2, 2024	Half 1, 2025	Half 2, 2025	Half 1, 2026																	
189	1.3.4.6.2	Document Business Rules	10 days	188	190,5	Fri 1/24/25	Thu 2/6/25	OPTUM	S	O	I	N	D	J	F	M	A	M	J	J	A	S	O	I	N	D	J	F	M	A	M
190	1.3.4.6.3	M: Business Rules Complete	0 days	189	337FS+100 days	Thu 2/6/25	Thu 2/6/25																								
191	1.3.4.7	Requirements Analysis Document (RAD) (SOL-03)	30 days			Fri 11/29/24	Thu 1/9/25																								
192	1.3.4.7.1	Create and Submit/Walk-through	10 days	177	193	Fri 11/29/24	Thu 12/12/24	OPTUM																							
193	1.3.4.7.2	STATE Review	10 days	192	194	Fri 12/13/24	Thu 12/26/24	STATE																							
194	1.3.4.7.3	Revise and Resubmit	5 days	193	195	Fri 12/27/24	Thu 1/2/25	STATE																							
195	1.3.4.7.4	STATE Review and Approve	5 days	194	196	Fri 1/3/25	Thu 1/9/25																								
196	1.3.4.7.5	M: Requirements Analysis Document (RAD) Completed	0 days	195		Thu 1/9/25	Thu 1/9/25																								
197	1.3.5	Clinical Program and Utilization Management	115 days			Fri 10/4/24	Thu 3/13/25																								
198	1.3.5.1	Kickoff Call to verify Clinical Requirements	2 days	33	199,200,201,202	Fri 10/4/24	Mon 10/7/24																								
199	1.3.5.2	Prefill Clinical design template	15 days	198		Tue 10/8/24	Mon 10/28/24																								
200	1.3.5.3	Prefill PA Implementation Guide	15 days	198		Tue 10/8/24	Mon 10/28/24																								
201	1.3.5.4	Clinical Requirement Received	10 days	198	203,204,205,206,215,	Tue 10/8/24	Mon 10/21/24																								
202	1.3.5.5	Obtain Initial Historical claims data from Sales (if available)	5 days	198		Tue 10/8/24	Mon 10/14/24																								
203	1.3.5.6	Make Clinical Recommendations	15 days	201		Tue 10/22/24	Mon 11/11/24																								
204	1.3.5.7	Update CBDT	3 days	201		Tue 10/22/24	Thu 10/24/24																								
205	1.3.5.8	Update PA Guide	1 day	201		Tue 10/22/24	Tue 10/22/24																								
206	1.3.5.9	Review CBDT with client	10 days	201	207FS+5 days	Tue 10/22/24	Mon 11/4/24																								
207	1.3.5.10	Approve CBDT	1 day	206FS+5 days	222	Tue 11/12/24	Tue 11/12/24																								
208	1.3.5.11	Retrospective Drug Utilization Review Process	45 days			Fri 1/10/25	Thu 3/13/25																								
209	1.3.5.11.1	Create and Submit/Walk-through	15 days	186	210	Fri 1/10/25	Thu 1/30/25	OPTUM																							
210	1.3.5.11.2	STATE Review	10 days	209	211	Fri 1/31/25	Thu 2/13/25	STATE																							
211	1.3.5.11.3	Revise and Resubmit	10 days	210	212	Fri 2/14/25	Thu 2/27/25	OPTUM																							
212	1.3.5.11.4	STATE Review and Approve	10 days	211	213	Fri 2/28/25	Thu 3/13/25	STATE																							
213	1.3.5.11.5	M: Retrospective Drug Utilization Review Process Complete	0 days	212		Thu 3/13/25	Thu 3/13/25																								
214	1.3.5.12	Submit CBDT to BA or BC	1 day			Tue 10/22/24	Tue 10/22/24																								
215	1.3.5.12.1	PA guide to RxAUTH	1 day	201		Tue 10/22/24	Tue 10/22/24																								
216	1.3.5.13	Custom Requirements if applicable	5 days			Tue 10/22/24	Mon 10/28/24																								
217	1.3.5.13.1	Formulary	5 days	201		Tue 10/22/24	Mon 10/28/24																								
218	1.3.5.13.2	UM Edits	5 days	201		Tue 10/22/24	Mon 10/28/24																								
219	1.3.5.14	Copay Design	5 days			Tue 10/22/24	Mon 10/28/24																								
220	1.3.5.14.1	Clinical Programs	5 days	201		Tue 10/22/24	Mon 10/28/24																								
221	1.3.5.15	Drug Intelligence	81 days			Wed 11/13/24	Wed 3/5/25																								
222	1.3.5.15.1	Discuss Drug Recall Program	5 days	207	223	Wed 11/13/24	Tue 11/19/24																								
223	1.3.5.15.2	Confirm Drug Recall Requirements with Drug Intelligence	5 days	222	224	Wed 11/20/24	Tue 11/26/24																								
224	1.3.5.15.3	Set up Client for Drug Recall Program	5 days	223	225FS+60 days	Wed 11/27/24	Tue 12/3/24																								
225	1.3.5.15.4	Request Clinical Publications	1 day	224FS+60 days	226	Wed 2/26/25	Wed 2/26/25																								
226	1.3.5.15.5	Establish Clinical Publications	5 days	225		Thu 2/27/25	Wed 3/5/25																								
227	1.3.6	Data Transfer (Loads & Extracts)	30 days			Mon 10/7/24	Fri 11/15/24																								
228	1.3.6.1	Obtain necessary NDA and/or PHI Authorization Release Forms for Data Exchange	30 days	34		Mon 10/7/24	Fri 11/15/24																								
229	1.3.7	Finance	97 days			Mon 10/7/24	Tue 2/18/25																								

ID	WBS	Task Name	Duration	Predecessors	Successors	Start	Finish	Team	2, 2023	Half 1, 2024	Half 2, 2024	Half 1, 2025	Half 2, 2025	Half 1, 2026
268	1.3.10	Operational Readiness Planning and Documentation	30 days			Tue 5/6/25	Mon 6/16/25							
269	1.3.10.1	Operational Readiness Review (ORR) Plan (PM-24)	30 days			Tue 5/6/25	Mon 6/16/25							
270	1.3.10.1.1	Create and Submit/Walk-through	10 days	344FS-40 days	271	Tue 5/6/25	Mon 5/19/25	OPTUM						
271	1.3.10.1.2	STATE Review	10 days	270	272	Tue 5/20/25	Mon 6/2/25	STATE						
272	1.3.10.1.3	Revise and Resubmit	5 days	271	273	Tue 6/3/25	Mon 6/9/25	OPTUM						
273	1.3.10.1.4	STATE Review and Approve	5 days	272	274	Tue 6/10/25	Mon 6/16/25	STATE						
274	1.3.10.1.5	M: Operational Readiness Review (ORR) Plan Complete	0 days	273		Mon 6/16/25	Mon 6/16/25							
275	1.3.10.2	Operations and Maintenance (O&M) Plan (SOL-24)	30 days			Tue 5/6/25	Mon 6/16/25							
276	1.3.10.2.1	Create and Submit/Walk-through	10 days	344FS-40 days	277	Tue 5/6/25	Mon 5/19/25	OPTUM						
277	1.3.10.2.2	STATE Review	10 days	276	278	Tue 5/20/25	Mon 6/2/25	STATE						
278	1.3.10.2.3	Revise and Resubmit	5 days	277	279	Tue 6/3/25	Mon 6/9/25	OPTUM						
279	1.3.10.2.4	STATE Review and Approve	5 days	278	280	Tue 6/10/25	Mon 6/16/25	STATE						
280	1.3.10.2.5	M: Operations and Maintenance (O&M) Plan Complete	0 days	279		Mon 6/16/25	Mon 6/16/25							
281	1.3.10.3	Operations Procedure Manual (SOL-25)	30 days			Tue 5/6/25	Mon 6/16/25							
282	1.3.10.3.1	Create and Submit/Walk-through	10 days	344FS-40 days	283	Tue 5/6/25	Mon 5/19/25	OPTUM						
283	1.3.10.3.2	STATE Review	10 days	282	284	Tue 5/20/25	Mon 6/2/25	STATE						
284	1.3.10.3.3	Revise and Resubmit	5 days	283	285	Tue 6/3/25	Mon 6/9/25	OPTUM						
285	1.3.10.3.4	STATE Review and Approve	5 days	284	286	Tue 6/10/25	Mon 6/16/25	STATE						
286	1.3.10.3.5	M: Operations Procedure Manual Complete	0 days	285		Mon 6/16/25	Mon 6/16/25							
287	1.3.10.4	State Advisory Board Material (SER-01)	30 days			Tue 5/6/25	Mon 6/16/25							
288	1.3.10.4.1	Create and Submit/Walk-through	10 days	344FS-40 days	289	Tue 5/6/25	Mon 5/19/25	OPTUM						
289	1.3.10.4.2	STATE Review	10 days	288	290	Tue 5/20/25	Mon 6/2/25	STATE						
290	1.3.10.4.3	Revise and Resubmit	5 days	289	291	Tue 6/3/25	Mon 6/9/25	OPTUM						
291	1.3.10.4.4	STATE Review and Approve	5 days	290	292	Tue 6/10/25	Mon 6/16/25	STATE						
292	1.3.10.4.5	M: State Advisory Board Material Complete	0 days	291		Mon 6/16/25	Mon 6/16/25							
293	1.3.10.5	Drug Monographs (SER-02)	30 days			Tue 5/6/25	Mon 6/16/25							
294	1.3.10.5.1	Create and Submit/Walk-through	10 days	344FS-40 days	295	Tue 5/6/25	Mon 5/19/25	OPTUM						
295	1.3.10.5.2	STATE Review	10 days	294	296	Tue 5/20/25	Mon 6/2/25	STATE						
296	1.3.10.5.3	Revise and Resubmit	5 days	295	297	Tue 6/3/25	Mon 6/9/25	OPTUM						
297	1.3.10.5.4	STATE Review and Approve	5 days	296	298	Tue 6/10/25	Mon 6/16/25	STATE						
298	1.3.10.5.5	M: Drug Monographs Complete	0 days	297		Mon 6/16/25	Mon 6/16/25							
299	1.3.10.6	Utilization Management Policies & Procedures (SER-04)	30 days			Tue 5/6/25	Mon 6/16/25							
300	1.3.10.6.1	Create and Submit/Walk-through	10 days	344FS-40 days	301	Tue 5/6/25	Mon 5/19/25	OPTUM						
301	1.3.10.6.2	STATE Review	10 days	300	302	Tue 5/20/25	Mon 6/2/25	STATE						
302	1.3.10.6.3	Revise and Resubmit	5 days	301	303	Tue 6/3/25	Mon 6/9/25	OPTUM						
303	1.3.10.6.4	STATE Review and Approve	5 days	302	304	Tue 6/10/25	Mon 6/16/25	STATE						
304	1.3.10.6.5	M: State Advisory Board Material Complete	0 days	303		Mon 6/16/25	Mon 6/16/25							

ID	WBS	Task Name	Duration	Predecessors	Successors	Start	Finish	Team	2, 2023	Half 1, 2024	Half 2, 2024	Half 1, 2025	Half 2, 2025	Half 1, 2026																																																																																																																																																												
305	1.3.10.7	Provider Administered Drug List (PADL) (SER-05)	30 days			Tue 5/6/25	Mon 6/16/25		S	O	I	N	D	J	F	M	A	M	J	J	A	S	O	I	N	D	J	F	M	A	M																																																																																																																																											
306	1.3.10.7.1	Create and Submit/Walk-through	10 days	344FS-40 days	307	Tue 5/6/25	Mon 5/19/25	OPTUM																																																																																																																																																																		
307	1.3.10.7.2	STATE Review	10 days	306	308	Tue 5/20/25	Mon 6/2/25	STATE																																																																																																																																																																		
308	1.3.10.7.3	Revise and Resubmit	5 days	307	309	Tue 6/3/25	Mon 6/9/25	OPTUM																																																																																																																																																																		
309	1.3.10.7.4	STATE Review and Approve	5 days	308	310	Tue 6/10/25	Mon 6/16/25	STATE																																																																																																																																																																		
310	1.3.10.7.5	M: Provider Administered Drug List (PADL) Complete	0 days	309		Mon 6/16/25	Mon 6/16/25																																																																																																																																																																			
311	1.3.10.8	Turnover Plan (PM-23)	30 days			Tue 5/6/25	Mon 6/16/25																																																																																																																																																																			
312	1.3.10.8.1	Create and Submit/Walk-through	10 days	344FS-40 days	313	Tue 5/6/25	Mon 5/19/25	OPTUM																																																																																																																																																																		
313	1.3.10.8.2	STATE Review	10 days	312	314	Tue 5/20/25	Mon 6/2/25	STATE																																																																																																																																																																		
314	1.3.10.8.3	Revise and Resubmit	5 days	313	315	Tue 6/3/25	Mon 6/9/25	OPTUM																																																																																																																																																																		
315	1.3.10.8.4	STATE Review and Approve	5 days	314	316	Tue 6/10/25	Mon 6/16/25	STATE																																																																																																																																																																		
316	1.3.10.8.5	M: Turnover Plan Complete	0 days	315		Mon 6/16/25	Mon 6/16/25																																																																																																																																																																			
317	1.3.10.9	Customer Service Plan (SER-06)	30 days			Tue 5/6/25	Mon 6/16/25																																																																																																																																																																			
318	1.3.10.9.1	Create and Submit/Walk-through	10 days	344FS-40 days	319	Tue 5/6/25	Mon 5/19/25	OPTUM																																																																																																																																																																		
319	1.3.10.9.2	STATE Review	10 days	318	320	Tue 5/20/25	Mon 6/2/25	STATE																																																																																																																																																																		
320	1.3.10.9.3	Revise and Resubmit	5 days	319	321	Tue 6/3/25	Mon 6/9/25	OPTUM																																																																																																																																																																		
321	1.3.10.9.4	STATE Review and Approve	5 days	320	322	Tue 6/10/25	Mon 6/16/25	STATE																																																																																																																																																																		
322	1.3.10.9.5	M: Customer Service Plan Complete	0 days	321		Mon 6/16/25	Mon 6/16/25																																																																																																																																																																			
323	1.3.10.10	Customer Documentation (SOL-09)	30 days			Tue 5/6/25	Mon 6/16/25																																																																																																																																																																			
324	1.3.10.10.1	Create and Submit/Walk-through	10 days	344FS-40 days	325	Tue 5/6/25	Mon 5/19/25	OPTUM																																																																																																																																																																		
325	1.3.10.10.2	STATE Review	10 days	324	326	Tue 5/20/25	Mon 6/2/25	STATE																																																																																																																																																																		
326	1.3.10.10.3	Revise and Resubmit	5 days	325	327	Tue 6/3/25	Mon 6/9/25	OPTUM																																																																																																																																																																		
327	1.3.10.10.4	STATE Review and Approve	5 days	326	328	Tue 6/10/25	Mon 6/16/25	STATE																																																																																																																																																																		
328	1.3.10.10.5	M: Customer Documentation Complete	0 days	327		Mon 6/16/25	Mon 6/16/25																																																																																																																																																																			
329	1.3.10.11	Memorandum of Operational Readiness (PM-22)	30 days			Tue 5/6/25	Mon 6/16/25																																																																																																																																																																			
330	1.3.10.11.1	Create and Submit/Walk-through	10 days	344FS-40 days	331	Tue 5/6/25	Mon 5/19/25	OPTUM																																																																																																																																																																		
331	1.3.10.11.2	STATE Review	10 days	330	332	Tue 5/20/25	Mon 6/2/25	STATE																																																																																																																																																																		
332	1.3.10.11.3	Revise and Resubmit	5 days	331	333	Tue 6/3/25	Mon 6/9/25	OPTUM																																																																																																																																																																		
333	1.3.10.11.4	STATE Review and Approve	5 days	332	334	Tue 6/10/25	Mon 6/16/25	STATE																																																																																																																																																																		
334	1.3.10.11.5	M: Memorandum of Operational Readiness Complete	0 days	333		Mon 6/16/25	Mon 6/16/25																																																																																																																																																																			
335	1.3.11	Deployment/Cutover	55 days			Tue 4/15/25	Mon 6/30/25																																																																																																																																																																			
336	1.3.11.1	Overall Production Readiness Assessment	2 days			Fri 6/27/25	Mon 6/30/25																																																																																																																																																																			
337	1.3.11.1.1	Go/no-go meeting to assess testing results, documentation, deliverables	1 day	190FS+100 days	338,346FS-5 days	Fri 6/27/25	Fri 6/27/25	OPTUM																																																																																																																																																																		
338	1.3.11.1.2	Go/No Go Decision	1 day	337	344	Mon 6/30/25	Mon 6/30/25	STATE																																																																																																																																																																		
339	1.3.11.2	SLA Measurements and Calculations	10 days			Tue 4/15/25	Mon 4/28/25																																																																																																																																																																			
340	1.3.11.2.1	Submit SLA Measurements and Calculations	5 days	65F-50 days	341	Tue 4/15/25	Tue 4/22/25	OPTUM																																																																																																																																																																		
341	1.3.11.2.2	Review and Approved	5 days	340	342	Tue 4/22/25	Mon 4/28/25	STATE																																																																																																																																																																		

ID	WBS	Task Name	Duration	Predecessors	Successors	Start	Finish	Team	2, 2023	Half 1, 2024	Half 2, 2024	Half 1, 2025	Half 2, 2025	Half 1, 2026
342	1.3.11.2.3	M: SLA Measurements and Calculations Approved	0 days	341		Mon 4/28/25	Mon 4/28/25		2, 2023	Half 1, 2024	Half 2, 2024	Half 1, 2025	Half 2, 2025	Half 1, 2026
343	1.3.11.3	Implementation	0 days			Mon 6/30/25	Mon 6/30/25							
344	1.3.11.3.1	M: Go Live - Clinical Management Services Accepted	0 days	338	6,270FS-40 days,	Mon 6/30/25	Mon 6/30/25							
345	1.3.12	Go Live Preparation	6 days			Mon 6/23/25	Mon 6/30/25							
346	1.3.12.1	Confirm Contract has been Executed	1 day	337FS-5 days	347,348,349	Mon 6/23/25	Mon 6/23/25							
347	1.3.12.2	Confirm all tasks have been completed	4 days	346		Tue 6/24/25	Fri 6/27/25							
348	1.3.12.3	Determine Go Live Meeting Frequency & Schedule	5 days	346		Tue 6/24/25	Mon 6/30/25							
349	1.3.12.4	Determine Go Live Communication & Escalation Process	5 days	346	351,352,353,354	Tue 6/24/25	Mon 6/30/25							
350	1.3.13	Go Live	10 days			Tue 7/1/25	Mon 7/14/25							
351	1.3.13.1	State Advisory Board Preparations Complete	1 day	349		Tue 7/1/25	Tue 7/1/25							
352	1.3.13.2	Drug Utilization Review Preparation Complete	1 day	349		Tue 7/1/25	Tue 7/1/25							
353	1.3.13.3	Utilization Management Program Preparation Complete	1 day	349		Tue 7/1/25	Tue 7/1/25							
354	1.3.13.4	Retrospective Drug Utilization Review Preparation Complete	1 day	349		Tue 7/1/25	Tue 7/1/25							
355	1.3.13.5	Provide Status Communications as Scheduled	10 days	344		Tue 7/1/25	Mon 7/14/25							
356	1.3.13.6	Conduct Internal Meetings as Scheduled	10 days	344		Tue 7/1/25	Mon 7/14/25							
357	1.3.13.7	Conduct Client Meetings as Scheduled	10 days	344	365	Tue 7/1/25	Mon 7/14/25							
358	1.3.14	Project Closure	57 days			Tue 7/1/25	Wed 9/17/25							
359	1.3.14.1	Satisfaction Surveys	16 days			Tue 7/1/25	Tue 7/22/25							
360	1.3.14.1.1	Distribute Survey Requests	1 day	344	361	Tue 7/1/25	Tue 7/1/25							
361	1.3.14.1.2	Complete Survey Requests	10 days	360	364,366,367,368FS+11	Wed 7/2/25	Tue 7/15/25							
362	1.3.14.1.3	Compile Survey Results	5 days	361		Wed 7/16/25	Tue 7/22/25							
363	1.3.14.2	Transition to Account Management	17 days			Tue 7/15/25	Wed 8/6/25							
364	1.3.14.2.1	Provide all necessary Documentation	1 day	361		Wed 7/16/25	Wed 7/16/25							
365	1.3.14.2.2	Conduct Internal Transition Call	1 day	357		Tue 7/15/25	Tue 7/15/25							
366	1.3.14.2.3	Conduct Client Transition Call	1 day	361		Wed 7/16/25	Wed 7/16/25							
367	1.3.14.2.4	Review & Approve 1st Invoice	1 day	361		Wed 7/16/25	Wed 7/16/25							
368	1.3.14.2.5	Complete Implementation Lessons to Learn	1 day	361FS+15 days	376,377,378,370	Wed 8/6/25	Wed 8/6/25							
369	1.3.14.3	Project Closeout Report (PM-26)	30 days			Thu 8/7/25	Wed 9/17/25							
370	1.3.14.3.1	Create and Submit/Walk-through	10 days	368	371	Thu 8/7/25	Wed 8/20/25	OPTUM						
371	1.3.14.3.2	STATE Review	10 days	370	372	Thu 8/21/25	Wed 9/3/25	STATE						
372	1.3.14.3.3	Revise and Resubmit	5 days	371	373	Thu 9/4/25	Wed 9/10/25	OPTUM						
373	1.3.14.3.4	STATE Review and Approve	5 days	372	374	Thu 9/11/25	Wed 9/17/25	STATE						
374	1.3.14.3.5	M: Project Closeout Report Complete	0 days	373		Wed 9/17/25	Wed 9/17/25							
375	1.3.14.4	Project Tracking	5 days			Thu 8/7/25	Wed 8/13/25							
376	1.3.14.4.1	Archive all Implementation Documentation	5 days	368		Thu 8/7/25	Wed 8/13/25							
377	1.3.14.4.2	Close Out Implementation Case in Pulse	5 days	368		Thu 8/7/25	Wed 8/13/25							
378	1.3.14.4.3	Close Out Implementation in Salesforce.com	5 days	368		Thu 8/7/25	Wed 8/13/25							